



**Community Care Licensing Division
Quality Assurance, Advocacy and Technical Support Bureau**

**Foster Family Agencies
Most Common Deficiencies for All Visit Types in 2019**

This is an analysis of the most common deficiencies in 2019 for Foster Family Agencies (FFA) and Foster Family Agency Sub-Offices for all visit types. The Quality Assurance Unit reviewed all 811 deficiencies cited. This list is limited to those deficiencies cited in two percent (2%) or more of the total number of deficiencies cited.

Are you a Foster Family Agency licensee looking for assistance to come into compliance with these or other issues? Please contact the Technical Support Program at TechnicalSupportProgram@dss.ca.gov.

These requirements can be found in Title 22 of the California Code of Regulations, Division 6.

Most common deficiencies cited when citations were issued for substantiated FFA complaint allegations	Regulation Section Title	Regulation Section	This deficiency's percentage of the total deficiencies cited for substantiated complaint allegations
Personal rights include the right to be free from corporal or unusual punishment, infliction of pain, humiliation, intimidation, ridicule, coercion, threat, physical, sexual, emotional, mental, or other abuse, or other actions of a punitive nature including but not limited to interference with the daily living functions of eating, sleeping, or toileting, or withholding of shelter, clothing, or aids to physical functioning.	Personal Rights	89372(a)(1) 88487.8(b)(2) 80072(a)(3)	20%
Caregivers shall provide care and supervision as necessary to meet each child's needs, and shall be available at all times unless documented in the child's Needs and Services Plan, placement agreement, or Transitional Independent Living Plan (TILP) or agreed to in advance by the licensing agency.	Responsibility for Providing Care and Supervision	89378(a) 88487.13(a) 80078(a)	10%

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The facility shall be kept clean, sanitary and in good repair at all times.	Buildings and Grounds	80087(a) 88487.1(a)(1)	2%
A Resource Family shall provide care and supervision that meets the needs of a child or nonminor dependent and ensures health, safety, and well-being.	Care and Supervision	88487.13	2%